



2021-2022 PHOENIX MOUNTAIN ALPINE SKI SOCIETY COVID-19 SAFETY PLAN

PURPOSE

In compliance with WorkSafe BC, Canada West Ski Areas Association, Federal, Provincial and local health authorities' requirements, this Covid-19 Safety Plan outlines the policies, guidelines and procedures that have been put in place to reduce the risk of Covid-19 transmission at Phoenix Ski Hill.

SCOPE

All employees, volunteer workers and guests must comply with the guidelines set out in this Covid-19 Safety Plan.

OUR MESSAGE

Our number one goal at Phoenix Ski Hill is to keep our guests, staff, volunteer workers and community safe from the spread of Covid-19. We appreciate your patience, understanding and cooperation while we navigate this unprecedented Covid-19 global pandemic. We ask that our guests, staff, volunteer workers and community do their part by staying home if they feel sick, and by following all guidelines below when at our Ski Hill. Stay safe and enjoy our beautiful hill!

GUEST GUIDELINES

Please adhere to the following guidelines during your visit to our Ski Hill. The capacity and layout of all our facilities will reflect all Provincial Health Order Covid-19 regulations including signage

- Any guest that is found in contravention of these guidelines will be asked to leave the property
- No refunds will be provided

BY ORDER OF THE PROVINCIAL HEALTH OFFICER (PHO)

FOR THE SAFETY OF ALL GUESTS TO OUR SKI HILL

PLEASE DO NOT VISIT THE SKI HILL IF ANY OF THE FOLLOWING APPLY

- If you are sick or experiencing symptoms of Covid-19 (cough, headache, fever, chills, sore throat, marked fatigue, sneezing, congestion, body aches, difficulty breathing)
- Live in a household with someone with Covid-19, symptoms of Covid-19 or who is self-isolating due to possible exposure to Covid-19
- If you have travelled outside of Canada in the past 2 weeks or have been in contact with anyone who has travelled outside of Canada within the past 2 weeks

MASKS/FACE COVERINGS ARE MANDATORY/RECOMMENDED

- Masks/face coverings for all guests are **MANDATORY**:
 - When inside ALL buildings
 - During all ski and snowboard lessons
- Masks/face coverings for all guests are **HIGHLY RECOMMENDED**:
 - While in lift lines
 - While loading and riding the lifts
- Masks/face coverings are not mandatory while skiing or snowboarding
- Please make sure your mask covers both your mouth and nose
- Guests must provide their own appropriate masks/face coverings

PHYSICAL DISTANCING

- Observe all informational signage throughout your visit to the Ski Hill
- Physical barriers are installed at all counter spaces
- We ask that you respect physical distancing to reduce interactions with other guests where possible

HAND SANITIZATION / WASHING

- There are hand sanitization stations placed in all indoor facilities at the Ski Hill
- Utilize hand sanitizer stations where available and wash your hands regularly
- Please follow good sanitary practices by washing and sanitizing your hands often, avoid touching your face, and sneeze or cough into your elbow
- Increased cleaning and sanitization protocols are in place for all areas of the Ski Hill

PROOF OF VACCINATION IS MANDATORY FOR ENTRY TO THE CAFETERIA AND DECK

- Proof of Vaccination is required to enter our Cafeteria Area and Deck **because they are licensed areas**
- Proof of Vaccination will be required using the BC digital vaccine card, alongside valid government-issued photo ID
- This requirement applies to all people born in 2009 or earlier (12+ years old)
- Out of Province visitors must show their provincially/territorially officially recognized vaccine record and valid government photo ID
- International visitors must show the proof of vaccination they used to enter Canada, together with valid government-issued photo ID (like a driver's license or passport)

CAFETERIA AND DAILY LIFT TICKET SALES

- Proof of Vaccination is required for access to the Cafeteria Area and Deck
 - Access to the Cafeteria Area and Deck is by way of the front stairs of at the front right-hand side of the Lodge
- Guests with no Proof of Vaccination will have access to concession sales and lift ticket sales through an established take-out window on the back deck of the Day Lodge
 - Access to the take-out window on the back deck is by way of the stairs at the back left-hand side of the Lodge
 - **No liquor sales are allowed through the take-out window**
- Guests are asked to limit their time at the seating provided
- We recommend guests adjust their schedules to try to dine at less busy times
- Brown bag lunches are not permitted in the cafeteria
- Alcohol is only permitted in designated areas (cafeteria and upper deck only)
- Tap is available for debit and credit card and is recommended; we also accept cash
- Our staff will clean high touch surfaces frequently, including payment terminals
- Exit from the Cafeteria area is through the front door of the Lodge onto the upper deck
- Access to the Lodge washroom facilities is from the basement front door of the Lodge only (no stair access from cafeteria)

INDOOR AND OUTDOOR WASHROOM FACILITIES

- Indoor washroom facilities are available for all guests in the basement of the Lodge
 - Masks/face coverings are required while indoors
- Access to the Lodge washroom facilities is from the basement front door of the Lodge only
- Outdoor porta potties are available for all guests to reduce the traffic in the Lodge
- All staff, volunteer workers and guests must adhere to the “How to Wash your Hands’ WorkSafe BC poster
- Strict sanitization and disinfectant procedures have been instituted for all washrooms at regular intervals by staff

LIFT OPERATIONS

- Masks/face coverings are mandatory while in lift lines, loading, riding and unloading the lifts
- Singles are welcome to ride alone or with another single
- No one will be made to ride with a stranger
- Masks/face coverings do not need to be worn while skiing or snowboarding

RENTAL SHOP

- The rental shop considered a retail space and does not require Proof of Vaccination
- Masks/face coverings are mandatory while in the Rental Shop and the waiting area
- Please adhere to the one-way directional signage at the Rental Shop
 - Entry is on the right-hand side of the Rental Shop and exit is on the left
- Guests are required to patiently wait in line outside the Rental Shop for their turn to enter

BASEMENT – WASHROOMS AND CUBBIES

- Proof of Vaccination is not required to access the Basement
- Basement area for washroom access and boot changing only
- Please limit your time in the Basement
- No consumption of food in Basement area
- Cubbies will not be available, no storage of personal items
- Masks/face coverings are mandatory while indoors
- Guests are encouraged to boot up and warm up in their vehicles

EMPLOYEE GUIDELINES

- All Phoenix Mountain Alpine Ski Society staff and volunteer workers are required to be fully vaccinated
- According to BC's Provincial Health Officer, a person is considered fully vaccinated after two weeks have passed since their second Health Canada approved vaccine dose
- New and existing employees, as well as volunteer workers, will be required to show record of vaccination to Management
- Staff and volunteer workers have been trained on the Phoenix Mountain Alpine Ski Society Covid-19 Safety Plan and Employee Policies and Procedures
- Staff and volunteer workers have been trained in regular handwashing, sanitization procedures and the proper use of masks/face coverings
- Staff and volunteer workers will use additional personal protective equipment when providing first aid treatment

**Management at Phoenix Mountain Alpine Ski Society
will continue to update this Covid-19 Safety Plan
as Provincial Health Orders change**